Mailers' Technical Advisory Committee (MTAC)

Focus Group Leader Presentation

January 26, 2021

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Agenda

1. **Business Customer Gateway (BCG)**

2. **Seamless**

3. **Enterprise Payment System (EPS)**

4. **CAPS Sunset**

BUSINESS CUSTOMER GATEWAY (BCG)

3

BCG

Business Customer Gateway Phase 1:
- Revoke & archive
- Widgets for EPS, Mailer Scorecard, recent mailings
- Stress testing of the BCG redesign has begun
- Scheduled to be completed in February
- New site will be live 30 days afterward

Exploring potential enhancements:
- Package information
- Increased performance Speed for mailers with many CRIDs
- BCG Super Administrative User Role options

4

SEAMLESS

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Seamless

Detached Mail Units

➢ Full enrollment in Seamless by May 1, 2021

  ➢ Impact to DMU mailers that present Full-Service Eligible Mail

  ➢ No impact to DMU Mailers that do not present Full-Service eligible mail

Business Mail Entry Units

➢ All Full-Service mailings verified using automated sampling and verification processes by July 1, 2021

  ➢ No impact to mailers that do not present Full-Service mailings

Note: Auto-finalization of Seamless postage statements even if permit fees are due for renewal

6

Seamless Incentive

Available to all eDoc submitters with a(n):

- Seamless Acceptance CRID
- Permit linked to an Enterprise Payment account (ACH Debit or Trust)
- Enrollment in Seamless Incentive in *PostalOne!*

The incentive is deposited to Enterprise Payment account that corresponds with the permit enrolled for incentive, and linked to the eDoc submitter CRID

- Trust accounts credited upon postage statement finalization
- ACH debit accounts as a daily aggregate

How to identify eDoc Sender CRID in eDoc

- Mail.dat: Segment Record's (.seg) "eDoc Sender CRID"
- Mail.XML: OpenMailingGroupRequest > MailingGroupData > MailingFacility
- Postal Wizard: the mailing agent

7

Seamless Incentive

Resources

For more information on the Seamless Incentive, please visit PostalPro:

https://postalpro.usps.com/seamless-incentive

ENTERPRISE PAYMENT SYSTEM (EPS)

EPS

System Improvements

- Addressed the issue with the Spending History report taking a long time to load
- Survey results determined that customers would like to see a 7-day default instead of 30 days
- Seamless Auto-finalization of postage statements was failing
- Industry alert was sent
- Fix was deployed in the 1/24/2021 release
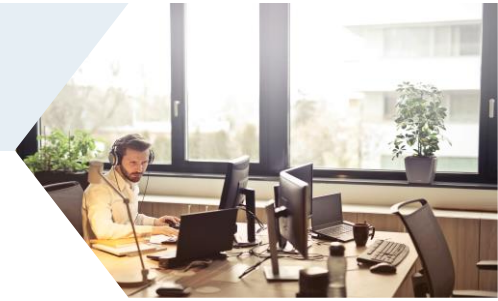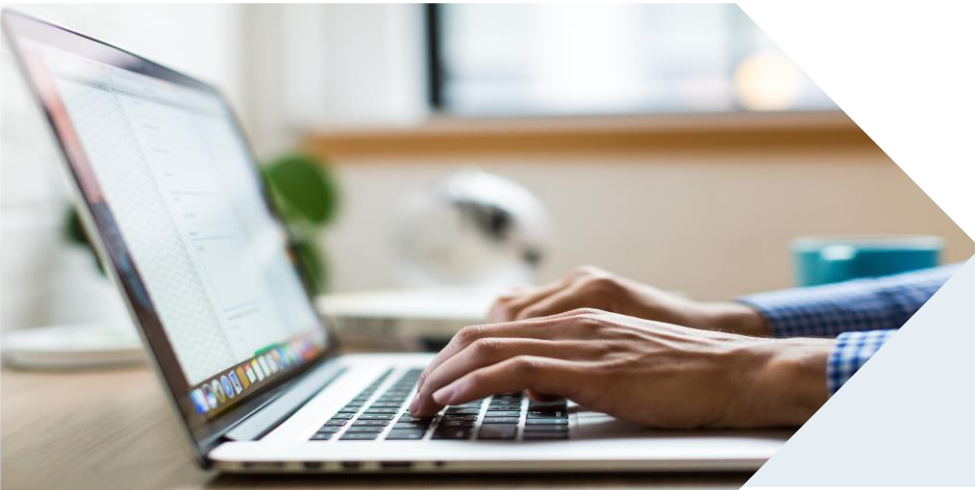
Workgroup Update:

- Had a kickoff meeting in December before the holidays
- 1st official meeting was held on January 14th
- Subsequent meetings will be held every Thursday until further notice
- Discussed if there were any issues remaining from the deployment of the 1/10/2021 release
- Went through issues/enhancements that were still pending from WG173 and/or UG11
- Would like to have someone speak on Package Platform and what is needed to move and what needs to be fixed in order to move

10

Trust Deposit Outage

The Enterprise Payment System (EPS) will **not** be able to post trust deposits made to EPS accounts from **February 12, 2021 to February 16, 2021**. Deposits can still be sent to EPS during that time, but they will **not** be posted to the EPS trust balance until the **afternoon of February 16, 2021**.

This outage affects deposits made by:
- **ACH Credit**
- **Fedwire**
- **Mobile Deposit**

It does not affect deposits made at any RSS retail location

Note on EPOBOL transactions: EPOBOL renewals will run on **February 18, 2021**

The Postal Service encourages customers to use any of the below 3 options to mitigate the impact of this outage:

1. **Deposit your ACH Credit, Fedwire, or Mobile Deposit early before the scheduled outage**
2. **Deposit via check at your nearest RSS location during the outage period**
3. **For deposits made between February 12 through February 16, bring proof of your deposit at the time of mailing. The proof of deposit from your bank should include your EPS Account number, deposit date, deposit amount, and Trace ID**

11

CAPS SUNSET

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USPS Targeting to Sunset CAPS by Summer 2021

Mailers with 100% Supported Products Need to Migrate to EPS Now!

Supported Products Ready for Self Migration

- **Letters/Flats – CAPS permits were inactivated in Aug. 2020**
- **MRS/SBP – these products must migrate to USPS Returns and EPS to continue mailing**
- International (INTL)
- eVS
- CNSBP
- Third Party Billing (TPB)

Supported Permits for the above list of products:

- Permit Imprint (PI)
- Postage Due (PD)
- Business Reply (BR)
- Periodical (PE)
- Pending Periodical (PP)

Supported Products to wait for USPS assistance

- iCAPS*
- Defense Finance & Accounting Service (DFAS)*
- System for Award Management (SAM)*
- PC Postage*
- Express Mail Corporate Accounts (EMCA)

*USPS will outreach to customers with these supported products to assist with migrating to EPS

Mailers with 100% supported products must migrate these products to EPS to continue mailing within the USPS network!

13

USPS Targeting to Sunset CAPS by Summer 2021

Targeting early 2021 to support remaining products:

- Premium Forwarding Service Comm. (PFSC)
- Commercial Package Intercept (CPI)

Only mailers using products not yet supported are granted an exception until those products become available in EPS

Mailer Outreach:

- Customers that have a product that is 100% supported may have already received or will receive a notice to migrate to EPS through physical mail and email

- Steps to migrate supported products to EPS can be found at: **https://postalpro.usps.com/EPS/MigrationFactSheet**

- For additional support please reach out to:
  - Local BME
  - MSSC @ 877-672-0007

14